

CLAIMS

What is claimed is:

1. A method of creating electronic files for solving a problem for a learner from the knowledge of an expert comprising the steps of:

receiving the expert's knowledge in an area of expertise;  
providing a template for the electronic files; and,  
generating the electronic files from the expert's knowledge and the template.

2. A system for creating electronic files for solving a problem for a learner from the knowledge of an expert comprising the steps of:

means for receiving the expert's knowledge in an area of expertise;  
means for providing a template for the electronic files; and,  
means for generating the electronic files from the expert's knowledge and the template.

3. A method of solving a problem for a learner comprising the steps of:

receiving questions and possible responses from an expert;  
transmitting the questions and possible responses to the learner;  
receiving chosen responses to the questions from the learner;  
determining the learner's problem from learner's chosen responses; and  
providing a solution to the learner's problem.

4. The method of claim 3 wherein the step of providing a solution to the learner's problem comprises the step of providing a list of instructions for the learner to follow to solve the problem.

5. The method of claim 4 further comprising the step of providing a link for the learner to follow in order to obtain further information about how to perform each step.

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